

Versant Toner Changes

SHIPPING, ORDERING & RETURN DETAILS

The Versant 80/180/280 and Versant 2100/3100/4100 toners are changing. Details about receiving the new toner, reordering the new toner, and returning old toner cartridges are below.

NEW TONER SHIPMENTS

- The new toner will be shipped in March.
- You will receive an estimated one-month supply based on order history and you will receive the new toner when you reorder from now on.
- Upon receipt, you should remove the old toner cartridges and install the new toner cartridges.
- The new toner part numbers are below:

Toner Type	V2100/V3100/V4100		V80/V180/V280	
	OLD Part Number	NEW Part Number	OLD Part Number	NEW Part Number
Metered Black	006R01626	006R01833	006R01638	006R01845
Metered Cyan	006R01627	006R01834	006R01639	006R01846
Metered Magenta	006R01628	006R01835	006R01640	006R01847
Metered Yellow	006R01629	006R01836	006R01641	006R01848

- The new toner cartridges will initially come in plain cardboard boxes with a white label until normal Xerox packaging is complete. The new part number will be on the label. A photo of the initial packaging is below:

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REORDERING NEW TONER

- You will reorder the new toner using your normal reorder process and receive the new toner from now on.

OLD TONER RETURNS

- Unused toner cartridges with the original packaging should be returned to Xerox in an eco-box (if available) or using your own box with the included UPS label affixed to the box.
- Boxes can be handed over at any UPS drop off point or you can request a UPS pick-up online [here](#).
- Used toner cartridges or unused cartridges without original packaging should be returned using your normal return process.
- If you do not have a standard return process, [click here](#) and follow the instructions on how to recycle toner cartridges.



For questions about the toner replacement process, please contact your Xerox Client Manager or the Xerox Service Experience Center.