



Quality Guarantee
e.paper brand Digital Carbonless
Digital Carbonless Paper
100% Customer
Satisfaction Guarantee



e.paper brand Digital Carbonless Paper has been specifically designed to provide optimum performance in high-speed copier/laser printers, mid-range and low-end copiers and digital equipment is manufactured to Guy's E.Paper, LLC stringent quality specifications. Our innovative *e.paper* technology combined with rigorous testing, and superior process and quality control has allowed us to produce a consistently trouble-free sheet.

At *e.paper.com* customer satisfaction is our highest priority. In support of this priority, we provide the following product guarantee.

If for any quality reason a customer is dissatisfied with *e.paper* brand Digital Carbonless, we will issue credit for the paper in question and reimburse for reasonable out-of-pocket costs (e.g. user charge per copy of unsatisfactory sets). The profit earned in the sale of the printed form is not covered by this guarantee.

We further guarantee that, when used as directed, *e.paper* brand Digital Carbonless will not damage your copier.

If at any time the use of *e.paper* brand Digital Carbonless is cited as a cause of damage to your copier, *e.paper.com* will reimburse you the full amount of any and all service, product, and/or charges if you obtain a written statement as to exactly how *e.paper* brand Digital Carbonless was responsible on the service company's letterhead, dated and signed by the service company's field sales and/or service representative and forward this statement to *e.paper.com* within 90 days of the occurrence.

This warranty is valid for 1 year from the date of purchase. All warranty claims must be made within 90 days of your discovery of a defect, or the expiration of the warranty period, whichever is earlier. Please note that this guarantee does not cover: (1) any damage caused by customer misuse, abuse, or negligence, (2) any damage resulting from any alterations or adjustments to the product, or (3) products that have not been maintained in a proper manner.

The foregoing warranties are in lieu of all other warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose and that this warranty is the complete and exclusive agreement between the parties, and supersedes all prior oral or written representations or agreements relating to the subject matter of this warranty. The replacement and reimbursement remedies described above are your exclusive remedies for breach of warranty and you agree that Guy's E.Paper, LLC shall not be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Some states do not allow limits on warranties, or on the remedies for breach in certain transactions, so the disclaimer and limitation may not apply to you.

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