



## Quality Guarantee

*e.paper* brand Carbonless Paper

### **100% Customer Satisfaction Guarantee**

*e.paper* brand Carbonless Paper has been specifically designed to provide optimum performance in offset presses and is manufactured Guy's E.Paper, LLC stringent quality specifications. Our innovative *e.paper* technology combined with rigorous testing, and superior process and quality control has allowed us to produce a consistently trouble-free sheet. At , Guy's E.Paper, LLC customer satisfaction is our highest priority. In support of this priority, we provide the following product guarantee.

If for any quality reason a customer is dissatisfied with *e.paper* brand carbonless Paper, we will issue credit for the paper in question and reimburse for reasonable out-of-pocket costs (e.g. press and bindery expenses). The profit earned in the sale of the printed form is not covered by this guarantee. Should a question arise regarding reasonable compensation for out-of-pocket expenses, industry publications (National Association of Printers and Lithographers Blue Book, The Franklin Digest) will be consulted. Printed and unprinted material that is rejected must be returned to Guy's E.Paper, LLC prior to complaint settlement.

Guy's E.Paper, LLC liability under this agreement shall be limited to the reimbursement as noted above.

**Guy's E.Paper, LLC**  
Huntley, IL 60142  
847-669-0222

