

# Ricoh Certified Operator Training

Production Printing

**RICOH**  
imagine. change.



Designed to empower our key operators with the knowledge, expertise and resources to maximize print productivity on the RICOH Pro C9100/C9110 and the RICOH Pro C7100/C7100X Series.

# Maximizing Productivity is your goal and ours.

We understand that no two print environments are exactly alike.



## Maximizing staff & equipment capabilities

The Ricoh Certified Operator Program is designed to maximize the effectiveness of your staff through a series of proven, hands-on training.

### Training overview

Factors such as operator experience, variety of job types in the workflow, substrate complexity, and the physical environment make each job unique. Our tailored approach allows us to align each engagement within your specific environment.

Ricoh trainers work on-site in your facility and deploy training instruction, reference materials, resources, and exercises. The program is designed around your operators' specific training needs and consists of running live jobs.

### Sample topics include:

- Advanced user interface and operation
- Advanced Media Library
- System Color Management
- Routine and advanced machine maintenance (TCRU)
- Workflow and color optimization
- Technical reference materials and resources

## Program Benefits:

### Increased productivity

Help your operators understand the system to maintain optimal performance and productivity.

### Maximize uptime

Run jobs with the proper settings the first time to reduce waste and rework, and keep your work on schedule.

### Better preparation

Be ready for anything. Once your operators know the ins and outs of the RICOH Pro C9100/C9110 and RICOH Pro C7100/C7100X Series systems and how to get the most out of your investment, there is nothing you can't handle: specialty jobs, unique color solutions, brand color matches, and more.

### Optimal color management

Having operators that can troubleshoot, optimize efficiency, and achieve predictable, repeatable results helps grow your business.

### Greater savings

Maintain consistent image quality, machine performance, and uptime using Ricoh's Trained Customer Replaceable Unit program.

### Enhanced workflow

Your operators will be better prepared to automate repetitive tasks and reduce manual intervention.

### A competitive advantage

From unique substrates to superior color matching, bring new applications to your customers and print more efficiently.

# First get up and running. Then, get specialized.

## Ricoh will train your skilled operators on how to reach the full potential of the RICOH Pro C9100/C9110. We're here for you.

Specific requirements and key applications are captured in a customer assessment during the pre-sales phase. This provides a strategic implementation for the Ricoh system.

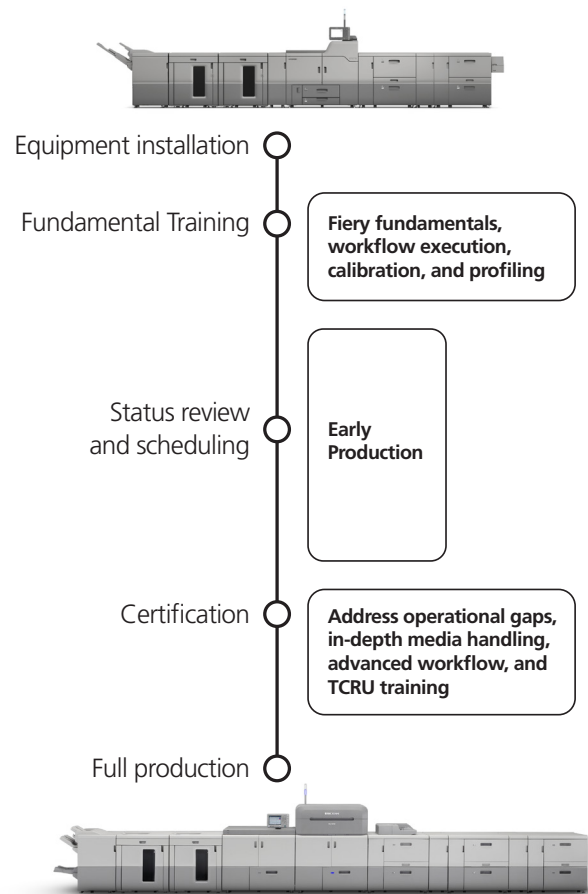
Following your Pro C9100/C9110 system installation, your Ricoh Production Engineer will configure print workflows and provide you with an overview of the system interface, tools, and features. This allows you to start printing immediately once the system is brought online. From there, we will give you time to acquire experience on the system within your environment. You will quickly begin to identify specific areas of focus during your next phase of training.

The next phase consists of a Ricoh Certified Operator Program (RCOP) Specialist coordinating the advanced operator training. We design a training deliverable that educates your team on how to utilize the system to its fullest potential and covers its most technical capabilities. The RCOP training typically runs 2 or 3 days with your operators for the initial visit. Running live jobs provides a true hands-on key operator experience.

Once the operators are certified following the RCOP on-site training, a member of Ricoh's G7 Expert team will cover color optimization workflow. This on-site engagement will help solidify color management techniques. A color discovery assessment is used to identify key areas of focus during this phase of operator training.

### Phases of Operator Certification:

- Equipment is installed, configured, and brought online
- Fundamental Training takes place on-site and includes Fiery® workflows, color, and substrates management
- Operators are now ready for live production, managing the system, and optimizing specific workflows
- RCOP training is scheduled, delivered, and addresses operational gaps, in-depth media handling, advanced workflows, troubleshooting, and TCRU training
- Color management and optimization is assessed and on-site training is delivered by our G7 Expert



Upon completion of the training program, your team members will become Certified Print Operators for the RICOH Pro C9100/C9110 or RICOH Pro C7100/C7100X Series.



# Take your output to the next level.

The optional Ricoh Certified Operator Program for the RICOH Pro C7100/C7100X Series of digital printing systems prepares operators with the skills to maximize your throughput and deliver exceptional quality.

From system color management to understanding the nuances of specialty colors for the 5th Color Station, this program enables your company to enjoy more uptime, less rework, and better profitability. In addition to helping your operators learn how to ensure top-notch color and image quality, topics will be delivered based upon your workflow and printing requirements.

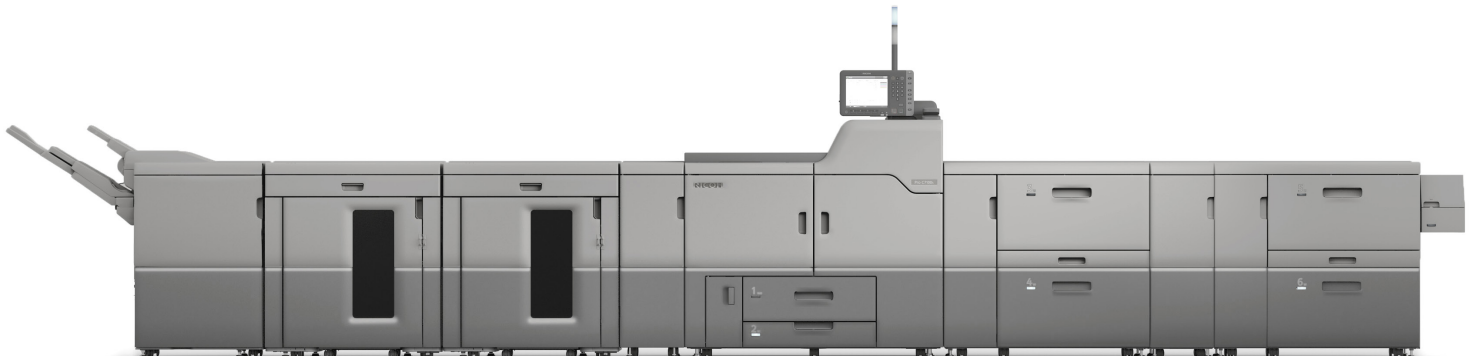


## The RICOH Pro C7100/C7100X Series Certified Operator Training includes:

- Ricoh Media Library management
- TCRU (Trained Customer Replaceable Units) hands-on training
- Advanced color management, image quality, and engine optimization techniques

## Take the Next Step: Consulting and Color Management Services (additional fees may apply)

- Introduction to G7 Color Management Workflow
- Color Management Settings in Adobe Creative Cloud Suite
- Printing to an Industry Standard (GRACoL, SWOP, SNAP)
- 5th Color Station Hands-On Design Training for specialty colors
- Soft-Proofing Setup in Adobe Acrobat, InDesign, and Photoshop



**We've got your back and your future.**



## Meet The Ricoh Team

You're supported by our best. Our team consists of skilled production print experts — each averaging 15 years of industry experience. Ricoh's team of production engineers all hold various industry certifications including EFI Fiery® Professional, IDEAlliance G7 Expert, CMP Master (Color Management Professional), and others.

We're dedicated to seeing you get the most return on your investment and moving your operation forward with confidence. Ricoh Production stands by you by providing the tools and support you need to drive the most value and be successful.

**The most skilled operators run the most profitable operations. Let us tailor our Certified Operator Program to meet your business requirements and put your team on a path of continued productivity, efficiency, and profitability.**

**For more information** on the Ricoh Certified Operator Program and to schedule the initial training for your digital color printing system, please contact your Ricoh Production Sales Representative.



**Ricoh USA, Inc., | 70 Valley Stream Parkway, Malvern, PA 19355 | 1-800-63-RICOH**

Ricoh® and the Ricoh logo are registered trademarks of Ricoh Company, Ltd. All other trademarks are the property of their respective owners. ©2016 Ricoh USA, Inc. All rights reserved. The content of this document, and the appearance, features and specifications of Ricoh products and services are subject to change from time to time without notice. Products are shown with optional features. While care has been taken to ensure the accuracy of this information, Ricoh makes no representation or warranties about the accuracy, completeness or adequacy of the information contained herein, and shall not be liable for any errors or omissions in these materials. Actual results will vary depending upon use of the products and services, and the conditions and factors affecting performance. The only warranties for Ricoh products and services are as set forth in the express warranty statements accompanying them.