

Unusable Font Instruction Sheet

Dear Customer:

The fonts we have received for your artwork are not usable. This instruction sheet is intended to explain the problem and show how to solve it.

Problem:

Macintosh fonts contain 2 parts, a data fork and a resource fork. The required information for the font is contained in the resource fork. During transmission, the resource fork may be lost if:

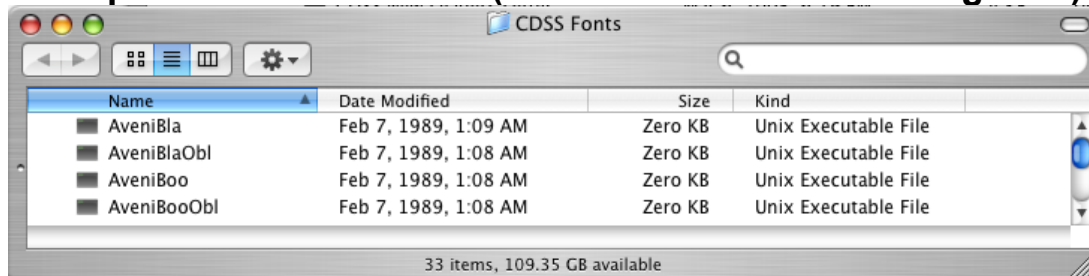
- The font is copied to a PC or a PC formatted disk.
- The font is compressed using the .zip format by the program Stuffit
- The font is emailed without being zipped.

Solution:

Macintosh OS9 users: Compress the fonts using Stuffit into a .SIT file before sending or coping to disk.

Macintosh OSX users: Compress the fonts by right-clicking(control-clicking) the enclosing folder and choose 'Create Archive' from the contextual menu.

Example of unusable fonts (notice file size and missing icon):



Example of good fonts:

